

**MADISON COUNTY ROAD DEPARTMENT
SERVICE CALL SCHEDULE
FEBRUARY 2026**

Madison County Road Department

Reporting Dates 02/02/26 through 02/27/26

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
42178	06/05/24 02/27/26	Request Schedule Closed	Durations 632.0 S-to-C 601.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Pickett, Gwendolyn South Deerfield Dr	South Deerfield Dr District 1
					Culvert needs to be cleaned ditches holding water and not draining		
42485	07/12/24 02/16/26	Request Schedule Closed	Durations 584.0 S-to-C 564.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Stewart, Keith Twin Cedars Dr	Twin Cedars Dr District 1
					Ditch retaining water can't cut ditch because of water		
43128	10/18/24 02/25/26	Request Schedule Closed	Durations 495.0 S-to-C 466.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Lori N Old Canton Rd	North Old Canton Rd District 1
					From Cedar Grove to Yandell needs ditching		
43519	02/04/25 02/11/26	Request Schedule Closed	Durations 372.0 S-to-C 357.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Taylor, Earl Pleasant Gift Rd	Pleasant Gift Rd District 5
					Ditches on the road needs to be cleaned out from Robinson Rd		
43761	03/13/25 02/05/26	Request Schedule Closed	Durations 329.0 S-to-C 320.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Unknown Camden Lake Dr	Camden Lake Drive
					Culvert stopped up bad infront of their home		
45305	08/25/25 02/17/26	Request Schedule Closed	Durations 176.0 S-to-C 155.0 O-to-C	Road Shoulder Medium Priority	Brown, Shirley Road Maintenance	Johnson, Mary Lake Castle Rd	Lake Castle Rd District 1
					Needs shoulder work on the east bound lane of road east of the stop sign at North Livingston Rd		
45347	08/29/25 02/09/26	Request Schedule Closed	Durations 164.0 S-to-C 151.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Gannon, Wesley Germantown S/D	Stribling Road Extension District 2
					There is a gap between Stribling Rd Ext and Bozeman Rd that need to be filled in		

Madison County Road Department

Reporting Dates 02/02/26 through 02/27/26

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
45444	09/11/25 02/17/26	Request Schedule Closed	Durations 159.0 S-to-C 138.0 O-to-C	Other Medium Priority	Brown, Shirley Road Maintenance	Dinkins, John Way Rd	Way Rd District 5
				Want concrete replaced back on driveway			
45494	09/18/25 02/06/26	Request Schedule Closed	Durations 141.0 S-to-C 131.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Jackson, Crystal Rocky Hill Rd	Rocky Hill Rd District 5
				Needs culvert cleaned out			
45520	09/23/25 02/09/26	Request Schedule Closed	Durations 139.0 S-to-C 126.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Brim, Willie Nichols Cir	Nichols Cir District 5
				Need ditches cleaned out			
45600	10/13/25 02/26/26	Request Schedule Closed	Durations 136.0 S-to-C 106.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Horn, Brian Mt Pilgrim Rd	Mt Pilgrim Rd District 5
				Ditch is washing out bad			
45620	10/15/25 02/23/26	Request Schedule Closed	Durations 131.0 S-to-C 104.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Smith, Earl Fannie Mae Rd	Fannie Mae Rd District 5
				Needs ditchng near this addresss			
45640	10/17/25 02/10/26	Request Schedule Closed	Durations 116.0 S-to-C 102.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Vanburen, Lee Ragsdale Rd	Ragsdale Rd District 4
				Need a new culvert installed at address			
45657	10/21/25 02/12/26	Request Schedule Closed	Durations 114.0 S-to-C 98.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Hancock, Ricky Way Rd	Way Rd District 5
				Need culvert installed will have it staked off			

Madison County Road Department

Reporting Dates 02/02/26 through 02/27/26

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
45667	10/22/25 02/12/26	Request Schedule Closed	Durations 113.0 S-to-C 97.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Javon Channing Cir	Channing Cir District 4
					Concrete is busting over the culvert, causing problems to their vehicle's		
45671	10/23/25 02/09/26	Request Schedule Closed	Durations 109.0 S-to-C 96.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Aimerson, Joy Robinson Rd	Robinson Springs Rd District 3
					Culvert needs cleaning out stopping water to flow onto the driveway in heavy rain		
45693	10/28/25 02/19/26	Request Schedule Closed	Durations 114.0 S-to-C 91.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Warren, Kathy Coker Rd	Coker Rd District 3
					Culvert on r.o.w leading to Lake Lorman gate 7 needs repair (possibly bent at ends)		
45703	10/29/25 02/13/26	Request Schedule Closed	Durations 107.0 S-to-C 90.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Bock, Joe Old Natchez Trace	Old Natchez Trace District 5
					Need culvert repaired		
45730	11/04/25 02/06/26	Request Schedule Closed	Durations 94.0 S-to-C 84.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Bacon, Savannah Mt Pilgrim Rd	Mt Pilgrim Rd District 5
					Need culvert installed on new property		
45752	11/10/25 02/19/26	Request Schedule Closed	Durations 101.0 S-to-C 78.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Derrick, Howard John Day Rd	John Day Rd District 5
					Need access to get onto his property		
45771	11/12/25 02/26/26	Request Schedule Closed	Durations 106.0 S-to-C 76.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Brown, Bruce Way Rd	Way Rd District 5
					This road needs ditching, ditches are holding water		

Madison County Road Department

Reporting Dates 02/02/26 through 02/27/26

Service Request Schedule Summary

Open Requests

Req #	Dates		Type / Priority	Assignee / Department	Caller / Address	Location / District	
45790	11/14/25	Request Schedule Closed	Durations 89.0 S-to-C 74.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Stewart, Clemie Cane Creek Rd	Cane Creek Rd District 4
	02/11/26				Need a new culvert installed at residence. It has been staked off		
45797	11/17/25	Request Schedule Closed	Durations 92.0 S-to-C 71.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Moore, Justin Miggins Rd	Miggins Rd District 5
	02/17/26				Culvert installed on new property		
45847	11/25/25	Request Schedule Closed	Durations 90.0 S-to-C 63.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Robert Gunter Rd	Gunter Rd District 5
	02/23/26				Pot hole close to this address		
45853	12/01/25	Request Schedule Closed	Durations 86.0 S-to-C 57.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Dorr, Ross Stout Rd	Stout Rd District 4
	02/25/26				Requesting to have a new culvert installed		
45859	12/03/25	Request Schedule Closed	Durations 61.0 S-to-C 55.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Williams, Willie Lovelace Ln	Lovelace Lane District 5
	02/02/26				Bad pot hole in front of this address		
45864	12/04/25	Request Schedule Closed	Durations 83.0 S-to-C 54.0 O-to-C	Limb Cutting Medium Priority	Brown, Shirley Road Maintenance	Johnson, Lisa Thompson Rd	Thompson Rd
	02/25/26				Requesting for dead tree limbs to be cut on this road		
45888	12/10/25	Request Schedule Closed	Durations 70.0 S-to-C 48.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Williams, Linda Stump Bridge Rd	Stump Bridge Rd District 5
	02/18/26				portion of concrete by mailbox taken up by equipment needs replacing		

Madison County Road Department

Reporting Dates 02/02/26 through 02/27/26

Service Request Schedule Summary

Open Requests

Req #	Dates		Type / Priority	Assignee / Department	Caller / Address	Location / District	
45889	12/11/25	Request Schedule Closed	Durations 69.0 S-to-C 47.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Chandler, James Barnes Rd	Barnes Rd District 1
	02/18/26			Need culvert installed			
45897	12/12/25	Request Schedule Closed	Durations 55.0 S-to-C 46.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Unknown Rocks Rd	Rocks Rd District 5
	02/05/26			Ditches on this road needs ditching done			
45898	12/12/25	Request Schedule Closed	Durations 66.0 S-to-C 46.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Green, Dequa Stump Bridge Rd	Stump Bridge Rd District 5
	02/16/26			Needs culvert installed			
45906	12/15/25	Request Schedule Closed	Durations 64.0 S-to-C 43.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Veronica Stump Bridge Rd	Stump Bridge Rd District 5
	02/17/26			Need gravel on culvert			
45924	12/18/25	Request Schedule Closed	Durations 68.0 S-to-C 40.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Renfroe, Robert Renfroe Rd	Renfroe Dr District 4
	02/24/26			Culvert replacement			
45925	12/18/25	Request Schedule Closed	Durations 47.0 S-to-C 40.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Coleman, Patrick Sulphur Springs Rd	Sulphur Springs Rd District 5
	02/03/26			Culvert installation			
45936	12/24/25	Request Schedule Closed	Durations 63.0 S-to-C 34.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	King, Shawn Robinson Spring Rd	Robinson Springs Rd District 3
	02/25/26			New culvert installation			

Madison County Road Department

Reporting Dates 02/02/26 through 02/27/26

Service Request Schedule Summary

Open Requests

Req #	Dates		Type / Priority	Assignee / Department	Caller / Address	Location / District
45941	12/29/25	Request Schedule Closed	Durations 57.0 S-to-C 29.0 O-to-C	Culvert Repair Medium Priority Needs culvert installed.	Brown, Shirley Road Maintenance Benge, Dustin Robinson Springs Rd	Robinson Springs Rd District 3
45956	12/30/25	Request Schedule Closed	Durations 50.0 S-to-C 28.0 O-to-C	Culvert Installation Medium Priority Culvert installed @ existing address	Brown, Shirley Road Maintenance Utroska, Curtis Cox Ferry Rd	Cox Ferry Rd District 4
45957	12/30/25	Request Schedule Closed	Durations 50.0 S-to-C 28.0 O-to-C	Ditching Medium Priority Ditch running on Cobbville Dr E and the interection of Pisgah Bottom Rd is caving in due to water that is flowing onto his property at t	Brown, Shirley Road Maintenance Owens, Mario Cobbville Dr E	Cobbville Dr E
45977	01/05/26	Request Schedule Closed	Durations 38.0 S-to-C 22.0 O-to-C	Gravel Medium Priority Need gravel on driveway	Brown, Shirley Road Maintenance Manning, Katherine Old Jackson Rd	Old Jackson Rd District 4
45983	01/06/26	Request Schedule Closed	Durations 29.0 S-to-C 21.0 O-to-C	Pot Holes Medium Priority Bad pot holes	Brown, Shirley Road Maintenance Unknown Spring Creek Rd	Spring Creek Rd District 4
45987	01/06/26	Request Schedule Closed	Durations 43.0 S-to-C 21.0 O-to-C	Pot Holes Medium Priority Pot holes	Brown, Shirley Road Maintenance Terra Yandell Rd	Yandell Rd District 5
45999	01/12/26	Request Schedule Closed	Durations 23.0 S-to-C 15.0 O-to-C	Pot Holes Medium Priority Bad pot holes on N Old Canton Rd between Sowell Rd and Yandell	Brown, Shirley Road Maintenance Terrell N Old Canton Rd	North Old Canton Rd District 1

Madison County Road Department

Reporting Dates 02/02/26 through 02/27/26

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
46003	01/12/26 02/04/26	Request Schedule Closed Durations 23.0 S-to-C 15.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Jones, Kevin Whiddon Rd	Whiddon Rd District 5
46012	01/13/26 02/03/26	Request Schedule Closed Durations 21.0 S-to-C 14.0 O-to-C	Pot Holes Medium Priority Bad pot hole on the pavement end close to Mansell Rd	Brown, Shirley Road Maintenance	Rita Rocky Hill Rd	Rocky Hill Rd District 5
46013	01/13/26 02/18/26	Request Schedule Closed Durations 36.0 S-to-C 14.0 O-to-C	Gravel Medium Priority Need gravel on driveway	Brown, Shirley Road Maintenance	Caller Putnam Rd	Putnam Rd District 5
46020	01/14/26 02/24/26	Request Schedule Closed Durations 41.0 S-to-C 13.0 O-to-C	Gravel Medium Priority Requesting for gravel/rocks on crossdrain across the road	Brown, Shirley Road Maintenance	Trenell, Jerry Robinson Springs Rd Ext	Robinson Springs Rd Ext District 3
46023	01/15/26 02/04/26	Request Schedule Closed Durations 20.0 S-to-C 12.0 O-to-C	Pot Holes Medium Priority Need pot holes filled	Brown, Shirley Road Maintenance	Milner, Joseph Spring Creek Rd	Spring Creek Rd District 4
46029	01/16/26 02/10/26	Request Schedule Closed Durations 25.0 S-to-C 11.0 O-to-C	Pot Holes Medium Priority Needs pothole repaired	Brown, Shirley Road Maintenance	Hughes, Cleo Riley Williams Rd	Riley Williams Rd District 5
46030	01/16/26 02/23/26	Request Schedule Closed Durations 38.0 S-to-C 11.0 O-to-C	Culvert Clean Out Medium Priority Culvert stopped up at mailbox	Brown, Shirley Road Maintenance	White, Eunice Loring Rd	Loring Rd District 5

Madison County Road Department

Reporting Dates 02/02/26 through 02/27/26

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
46042	01/21/26 02/19/26	Request Schedule Closed Durations 29.0 S-to-C 6.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Webb, Johnnie Beaver Bend	Beaver Bend District 1
				Needs her culvert replaced so Bear Creek can re-pour the end of her concrete driveway. They had to bust the concrete to repair a wa		
46050	01/22/26 02/27/26	Request Schedule Closed Durations 36.0 S-to-C 5.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Morris Cove Ln	Cove Ln District 4
				Pot hole need to be filled		
46053	01/22/26 02/03/26	Request Schedule Closed Durations 12.0 S-to-C 5.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Swain, Keith Cheryl Ln	Cheryl Ln
				Pot holes need filling		
46054	01/22/26 02/05/26	Request Schedule Closed Durations 14.0 S-to-C 5.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Swain, Keith Dogwood Ct	Dogwood Ct District 3
				Pot holes need filling		
46055	01/22/26 02/11/26	Request Schedule Closed Durations 20.0 S-to-C 5.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Orr, Dean Bellevue Dr	Bellevue Dr District 4
				Pot needs filling in front of the club house		

Open Requests: 54
111.9 S-to-C Average Duration
93.1 O-to-C Average Duration

Total Requests: 54
111.9 S-to-C Average Duration
93.1 O-to-C Average Duration